

Nature of involvement	LGE Answer
1. How long has your company or subsidiary been operating in Russia? In summary, can you briefly describe the nature, sector, scale, and geographic area of these operations?	LG Electronics established its Russian subsidiary, LG Electronics RUS, LLC, in 2004 and production facility in 2006. The facility has produced washing machines, refrigerators, TVs, and monitors for the Russian domestic market.
Assessing risks	
2. How is your company enhancing its due diligence to identify, prevent, and mitigate heightened human rights risks and comply with international humanitarian law?	<p>LG Electronics joined the Responsible Business Alliance (RBA) in 2010 and has set guidelines and standards that comply with its code of conduct in areas including labor, ethics, environment, health and safety, and regularly monitor compliance at both LG's and suppliers' business sites.</p> <p>We conduct annual assessments of our business sites in accordance with generally-accepted international CSR standards to monitor any infringements of workers' rights, which include forced labor, child labor and hazardous working conditions, and implement corrective actions.</p>
a. What measures is your company taking to ensure it relies and acts upon robust monitoring of the situation, including through consultation with your workers, users, human rights groups, and/or humanitarian organizations?	<p>For industrial issues such as human rights abuses in the mining sector, we closely worked with members of the RBA or other associations since such issues cannot be managed effectively by a single company.</p> <p>Our principles are clearly defined and communicated both internally and externally in our Global Labor Policy (https://www.lg.com/global/our-sustainability-policies) and LG Supplier Code of Conduct(https://www.lg.com/global/our-sustainability-policies).</p>
Mitigating risks and tracking effectiveness	
3. As the situation in Ukraine unfolds, is your company or subsidiary planning to cease operations in Russia? If so:	<p>LG Electronics has been keeping a close watch on the situation as it unfolds. We have prioritized the rights of our stakeholders including our employees so, with whatever decision we make, we will do our best to mitigate any negative human rights impacts of our affected stakeholders.</p>
a. What have been the key considerations informing this decision and did you consult with your workers, users, and/or other affected stakeholders as part of your decision-making process?	
b. What are the immediate and longer-term steps that your company has taken or is prepared to take to mitigate any negative human rights impacts of your exit on your users, workers, and other affected stakeholders?	
4. If your company chooses to continue operating in Russia, what human rights due diligence has been undertaken and how are you planning to mitigate harm in Ukraine?	<p>We are operating a sanctions compliance program (SCP) as described below for the purposes of identifying potential OFAC issues (including any business relationships with sanctioned Russian individuals and entities).</p> <ul style="list-style-type: none"> - Gathering major sanctions lists weekly from various bodies including the U.S. Treasury Department's Office of Foreign Assets Control (OFAC), the U.S. Commerce Department's Bureau of Industry and Security (BIS), the European Union (EU), the United Nations (UN) and Canada. - Conducting a screening of sanctions for our direct suppliers and customers and checking any prohibited transactions to assess their risk for sanctions.
5. What kind of due diligence measures does your company use to ensure that it does not have any business relationships with sanctioned Russian individuals and entities? Beyond sanctions compliance, how does your company ensure that it does not have any business relationships with individuals or entities with a track record of rights violating conduct?	
6. For social media and other platform companies: What steps are you taking to prevent the spread of misinformation and disinformation by Russian state-sponsored actors?	N/A
7. Have you made any changes to your advertising and monetisation policies and practices?	We are monitoring the situation and relevant international regulations very closely. We plan to publish a statement if there are any policy changes.
8. For telecommunications companies and internet providers: What steps are you taking to prevent internet and communications shutdowns in Russia and ensure the Russian public remains connected?	N/A
9. Are you taking steps to preserve documentation of human rights abuses to aid potential future efforts to hold relevant actors accountable?	We are documenting our human rights due diligence as a regular process and planning to conduct ad hoc surveys to monitor changes in human rights aspects.
Exercising leverage	
10. How does your company intend to use your leverage to protect the rights of your users and workers in Russia, including freedoms of association and expression?	Employees' fundamental rights including freedom of association and expression are protected as declared in our Global Labor Policy. Currently, we are conducting daily meetings to closely monitor the situation in Russia.
11. Is your company providing any support to Russian activists who are taking action against the war and in support of democracy and peace in Ukraine?	LG is actively working with NGOs in neighboring countries to provide support for refugees in humanitarian aid. LG has been discussing details to provide support in necessary products from neighboring countries.