

Business and Human Rights Resource Centre: Ukraine and Russia Human Rights Due Diligence

Philips Response 09 September 2022

Philips strongly condemns the war in Ukraine and is deeply concerned and saddened by the devastating impact it is having on the country's people. As a health technology company, it will uphold its purpose to improve the health and well-being of people through innovation, at the core of which is a deep respect for human rights, fundamental freedoms, and democracy. The company stands with the international community in calling for peace.

Philips has had a presence in Ukraine for over a century, and a representative office since 1993. In Ukraine, Philips' activities primarily focus on sales and services support related to its healthcare and personal health offering for the country. The safety and well-being of our employees is a priority for Philips. We are very concerned for our colleagues and their family and are doing all we can to help them. Since the outbreak of the war, we have set up a task force that monitors the situation very closely and initiates actions to support our colleagues as best as we can.

Below are some of the initiatives driven by Philips and the [Philips Foundation](#) to provide support to Ukraine and to all those affected by the war per August 18, 2022. This follows the official statement issued by Philips and the Philips Foundation condemning the war in Ukraine on 3 March 2022^[1].

Providing immediate medical support in Ukraine

Philips and the Philips Foundation are working closely with colleagues in Ukraine to deploy impactful initiatives, providing much-needed medical devices to local humanitarian institutions, such as Ukraine's territorial defense units, doctors, and maternity clinics. This includes:

- A 20-bed mobile hospital in Ukraine equipped with Philips patient monitors, electrocardiographs, handheld diagnostic ultrasound devices, and other resources for the operation of this temporary hospital. It was provided by the Philips Foundation and delivered to Ukraine in close cooperation with NGO Flame Belgium. It will soon be installed in the heavily impacted region of northern Ukraine.
- The delivery of health tech equipment to Ukraine and neighboring countries from EU stockpiles in the Netherlands and Hungary, which Philips manages on behalf of the RescEU Civil Protection Mechanism, including patient monitors, oxygen concentrators and handheld ultrasound devices,

furnished in rapid deployment kits. The Dutch stockpile dispatched most recently over 450 Philips patient monitors to Ukraine for displaced populations.

- More than one thousand Philips medical devices were provided to hospitals across Ukraine, funded by international donors such as the World Bank.

Providing immediate medical support to Ukrainian refugees in neighboring countries

Since the outbreak of the war, Philips has been working with its teams in Poland, the Czech Republic and Romania, as well as local humanitarian organizations, such as the Red Cross and local government, to provide support to Ukrainian refugees. In Poland, the Polish Red Cross received 30 monitors, along with Philips handheld diagnostic ultrasound machines to provide acute and emergency care. Government organizations in Poland received a further 35 patient monitors from the Philips Foundation. Philips Poland provided 15,000 units of maternal and childcare items, such as baby bottles, bottle warmers, and pacifiers to the Polish Red Cross. In addition, Philips employees in Poland organized a collection of necessary items and distributed them to Ukrainian families arriving in Poland. In Romania, Philips Foundation and Philips teamed up with the local Red Cross to provide financial assistance to displaced Ukrainian citizens, as well as Philips maternal and childcare products, respiratory care products, and handheld ultrasound devices to be used at dedicated mobile hospitals. Finally, in the Czech Republic, Philips, the Philips Foundation and the Czech Red Cross, worked together to bring personal and maternal care items, such as breast pumps, baby bottles and hair dryers, to Ukrainian refugees in the city of Prague.

Partnering with Ukraine to build back a better healthcare system

In addition to providing immediate relief through the delivery of medical devices, Philips also provides strategic advice on healthcare restoration and transformation to the government of Ukraine in the spirit of the Memorandum of Understanding it signed with the Ukrainian Ministry of Health in December 2021. Since the war began, Philips has met with several representatives of the Ukrainian government of the highest level (Chairman of the Parliament, Deputy Minister of Health, First Lady of Ukraine, etc.) to develop short-, mid-, and long-term action plans. In the short term, Philips is dedicated to increasing the capacity of healthcare services for internally displaced people in the Western part of Ukraine with high-end diagnostic tools and expand medical capacity in the remaining conflict areas. In the medium term, Philips is providing reconstruction and design advice for destroyed hospitals. In the longer term, Philips is committed to supporting Ukraine's ambition to build state-of-the-art public services, by contributing

our expertise in creating digital healthcare services. We will continue to engage with the government of Ukraine and bilateral and international donors to help build back a better healthcare system for a prosperous and peaceful Ukraine.

Assessing risks and compliance

Patient safety, Quality and Integrity always are at the heart of our culture and of our company purpose. While pursuing our business objectives, we aim to be a responsible partner in society, acting with integrity towards our customers, employees, business partners and shareholders, as well as the wider communities in which we operate.

[The General Business Principles](#) set the standard for acting with integrity at Philips. They govern all our decisions and actions throughout the world and apply equally to our group actions and to our conduct as individuals

Our [Human Rights Policy](#) describes our commitment and approach to human rights. We are conscious of our ability to improve people's lives by ensuring that care is accessible to all, while acting in a conflict sensitive manner and doing business responsibly and ethically. Impacts of the conflict relates to Philips business operations and the type of products supplied in both Russia and Ukraine.

We have substantially reduced our commercial activities in Russia, including the suspension of our advertising for our personal health (consumer) products.

Our current activities in Russia now primarily focus on the provision of medical devices and of essential mother and childcare products and to assure people's access to healthcare, which is a basic human right and in line with our purpose to improve people's health and well-being.

Our team will continue relevant activities to the extent possible and in full compliance with applicable export controls and sanctions. Philips has an [export controls and sanctions compliance program](#) in place that includes extensive due diligence and review for all transactions, entities and products to assess risks and ensure compliance with all applicable laws and regulations.

We will continue to closely monitor developments with a view to evaluating possible next steps and will support any decisions and further actions taken by the international community and in accordance with our commitment to international human rights standards.