

June 17, 2021

On January 26, 2021, Cargill resumed business with Guatemalan Palm supplier Reforestadora Palmas del Petén S.A. (REPSA). In line with our grievance policy, Cargill asked for corrective actions to resume business with REPSA, among them: implementation of a sustainability action plan aligned to all gaps found during field evaluations; deployment of a credible grievance process with a public platform to receive and update issues; and creation of a roadmap for stakeholder engagement with a time bound action plan.

We recognize REPSA has made notable progress in the implementation of its sustainability strategy and meaningful efforts to strengthen stakeholder engagement with grievance raisers and other stakeholders interested in their operation. They met the expectations of the Cargill grievance process to date and that is why they are being reinstated.

We are committed to continuing to follow up on their progress and having close engagement on key topics for the palm sector in the country. If additional non-compliances are found, we will reopen the grievance process in line with our protocol.