



8 January 2024

Dear Catriona,

Many thanks for sharing with us the Philippine News Agency [article](#) and for giving us the opportunity to respond.

While the PNA does not reference specific content on our platforms in an identifiable way and we are therefore not able to comment on this specific case, we take the safety of our users extremely seriously and have robust policies in place to address the types of harmful content the article describes.

Under our [Community Standards on Fraud and Deception](#), we remove content that purposefully intends to deceive, willfully misrepresent or otherwise exploit others for money or property. Our Community Standards also prohibit content that facilitates [human exploitation](#), including content that recruits people for, facilitates or exploits people through human trafficking, including labour exploitation and domestic servitude.

In addition, our [Unacceptable Business Practice Policy](#) prohibits ads that promote products, services, schemes or offers using deceptive or misleading practices, including those meant to scam people out of money or personal information.

Sincerely,

A handwritten signature in black ink, appearing to read "Alex Warofka".

Alex Warofka

Human Rights Manager

Lead, Emerging Risks