



# ក្រុមហ៊ុន ហ្វាទីណា មេនឡោវ៉ែ ឯ.ក FATINA MANPOWER CO., LTD

To: BHRRC Cambodia  
cambodia@business-humanrights.org  
[www.bhrrc.org](http://www.bhrrc.org)

Ref: **Respond to workers' allegations of long working hours without enough food in Saudi Arabia**

Fatina Manpower Co., Ltd would like to clarify on the new posted on social media last week:

- 1- Those workers have been sent to work in Saudi Arabia as a mobile cleaner which assign to work in customer house by hourly, weekly and monthly according to the arrangement of receiving company in Saudi Arabia with the minimum payment 1500SAR = 400USD.
- 2- There are some workers that face some negative action from customers such as not enough food to eat, not enough time to rest and work up to 16 hours per day. In this case, we would clarify that, some customers really have these negative points but not all of them. If case that we found those negative customers, our partner in Saudi Arabia will exchange working place for them immediately.
- 3- Unfortunately, some of worker they don't want to continue their work, they spread out these negative points and post its in social media.
- 4- Many of workers have been treat well and they received their salary according to the contract we have made and also, they are happy to continue working in Saudi Arabia.

Action to be taken:

- 1- From the support of Cambodia embassy base in Cairo, Egypt cover to Saudi Arabia and Ministry of Labour and vocational Training. Our ambassador starts his work immediately flight in Saudi Arabia and bring 33 workers back from the receiving company and let them stay in hotel waiting for finish their document process with immigration to flight back to Cambodia.
- 2- FATINA manpower has jointed this action to send one of our staff to stay with the workers in hotel to arrange food for them during this waiting period.
- 3- Another group of 12 worker in Riyadh have been arrive in Cambodia yesterday (28-04-2024).

Fatina Manpower co., ltd are trying to joint work with H.E ambassador and ministry of labour and vocational training and provide all support in order to bring them back to Cambodia as per their request.

This solution will take sometime because the video go viral on social media, so that Saudi Arabia government is now involve in this case, and Ministry of human resource and social development in Riyadh will help meeting with FATINA Manpower on this case. More investigation to be take in the future.

Best regards,

Date 29-04-2024

FATINA MANPOWER CO., LTD

