

## **Business & Human Rights Resource Centre Survey Questions**

### **For companies operating in Ukraine**

#### **Nature of involvement**

1. How long has your company or subsidiary been operating in Ukraine? In summary, can you briefly describe the nature, sector, scale, and geographic area of these operations?

#### **Assessing risks**

2. How is your company enhancing its due diligence to identify, prevent, and mitigate heightened human rights risks and comply with international humanitarian law?
  - a. What measures is your company taking to ensure it relies and acts upon robust monitoring of the situation, including through consultation with your workers, users, human rights groups, and/or humanitarian organizations?

#### **Mitigating risks and tracking effectiveness**

3. What measures is your company taking to ensure that your business relationships, products, services, or other actions do not contribute to Russian military activities or occupation in Ukraine (incl. Crimea, occupied parts of Donetsk and Luhansk Oblasts)?
4. For social media and other platform companies: What steps are you taking to prevent the spread of misinformation and disinformation by Russian state-sponsored actors and to stop targeting of Ukrainian users on your platform?
5. For telecommunications companies and internet providers: What steps are you taking to maintain connectivity and prevent internet and communications shutdowns in Ukraine?
6. What steps are you taking to secure communications to, from, and within Ukraine, as well as protect the data and rights to privacy of users?
7. What steps are you taking to protect the data and rights to privacy, and to secure the communications of people fleeing Ukraine, as well as the organizations and individuals who aid them at the border and beyond?
8. Have you made any changes to your advertising and monetisation policies and practices?
9. Is your company or subsidiary planning to scale-down or suspend your operations in Ukraine? If so, what are the immediate and longer-term steps that your company has taken or is prepared to take to mitigate the negative impacts of this decision on your users, workers, and other affected stakeholders?
10. Are you taking steps to preserve documentation of human rights abuses to aid potential future efforts to hold relevant actors accountable?

#### **Exercising leverage**

11. Is your company or subsidiary taking any other actions to promote respect for humanitarian law, human rights, democracy, and peace in Ukraine?

## For companies operating in Russia

### Nature of involvement

1. How long has your company or subsidiary been operating in Russia? In summary, can you briefly describe the nature, sector, scale, and geographic area of these operations?

### Assessing risks

2. How is your company enhancing its due diligence to identify, prevent, and mitigate heightened human rights risks and comply with international humanitarian law?
  - a. What measures is your company taking to ensure it relies and acts upon robust monitoring of the situation, including through consultation with your workers, users, human rights groups, and/or humanitarian organizations?

### Mitigating risks and tracking effectiveness

3. As the situation in Ukraine unfolds, is your company or subsidiary planning to cease operations in Russia? If so:
  - a. What have been the key considerations informing this decision and did you consult with your workers, users, and/or other affected stakeholders as part of your decision-making process?
  - b. What are the immediate and longer-term steps that your company has taken or is prepared to take to mitigate any negative human rights impacts of your exit on your users, workers, and other affected stakeholders?
4. If your company chooses to continue operating in Russia, what human rights due diligence has been undertaken and how are you planning to mitigate harm in Ukraine?
5. What kind of due diligence measures does your company use to ensure that it does not have any business relationships with sanctioned Russian individuals and entities? Beyond sanctions compliance, how does your company ensure that it does not have any business relationships with individuals or entities with a track record of rights violating conduct?
6. For social media and other platform companies: What steps are you taking to prevent the spread of misinformation and disinformation by Russian state-sponsored actors?
7. Have you made any changes to your advertising and monetisation policies and practices?
8. For telecommunications companies and internet providers: What steps are you taking to prevent internet and communications shutdowns in Russia and ensure the Russian public remains connected?
9. Are you taking steps to preserve documentation of human rights abuses to aid potential future efforts to hold relevant actors accountable?

### Exercising leverage

10. How does your company intend to use your leverage to protect the rights of your users and workers in Russia, including freedoms of association and expression?
11. Is your company providing any support to Russian activists who are taking action against the war and in support of democracy and peace in Ukraine?