25 January 2024

Primark Statement

We have completed our responsible exit of Myanmar and as part of this process ensured any outstanding issues were remediated and subsequently closed.

During this period, we enhanced our due diligence on the ground by doubling the size of our local Ethical Trade team. This enabled us to visit the approved supplier factories we work with more regularly, giving us greater visibility to working conditions and allowing us to engage with the workers and stakeholders more frequently.

Throughout this process all Primark-approved suppliers were expected to continue to uphold the standards we expect of them as per our Code of Conduct, which includes protecting the safety and rights of workers.

We were made aware of allegations concerning GTIG Huasheng in September 2023. At that point, our team on the ground in Myanmar worked with stakeholders including factory management, worker committees and unions to investigate. Remediation had been completed before the factory closed.

ENDS